



# APhA-ASP Patient Counseling Competition Evaluation Form—Final Round

Participant Name: \_\_\_\_\_ Judge's Initials: \_\_\_\_\_

Directions: After reviewing the videotape, indicate your rating of the contestant's performance by circling the appropriate number. For each item, rate the contestant from 0 (Did Not Complete) to 5 (Excellent). When you have completed the form, CHECK TO BE SURE YOU HAVE CIRCLED A NUMBER FOR EACH ITEM.

Part 1	PROFESSIONAL COMPETENCE – COUNSELING POINTS	Did Not Complete	Completed	N/A	Overall Evaluation Score
1	Identifies/introduces self as pharmacist.	0	2	X	Part 1 Score (max 20) = _____
2	Identifies/confirms patient or patient's agent.	0	2	X	Part 2 Score (max 30) = _____
3	Provides medication name.	0	2	X	Part 3 Score (max 35) = _____
4	Provides indication for medication.	0	2	X	Overall Evaluation Score (max 15) = _____
6	Provides dosage/regimen for medication.	0	2	X	Total Score = _____
6	Discusses potential (major) side effects.	0	2	X	Judges Notes: _____
7	Discusses potential warnings, precautions, and interactions.	0	2	X	
8	Describes missed dose instructions.	0	2	X	
9	Provides number of refills or number of allowed refills.	0	2	X	
10	Discusses storage recommendations.	0	2	X	
PART 1: TOTAL SCORE FOR PROFESSIONAL COMPETENCE – COUNSELING POINTS = _____ (maximum 20 points)					

Part 2	PROFESSIONAL COMPETENCE – COUNSELING SESSION	Did Not Complete	Poor	Below Average	Average	Good	Excellent	N/A
11	Explains the purpose of the counseling session.	0	1	2	3	4	5	X
12	Makes appropriate use of the patient profile.	0	1	2	3	4	5	X
13	Assesses patient understanding of the reason(s) for therapy.	0	1	2	3	4	5	X
14	Uses open-ended questions throughout counseling session.	0	1	2	3	4	5	X
15	Verifies patient understanding via feedback.	0	1	2	3	4	5	X
16	Summarizes by emphasizing key points of information, provides closure and opportunity for follow-up.	0	1	2	3	4	5	X
PART 2: TOTAL SCORE FOR PROFESSIONAL COMPETENCE – COUNSELING SESSION = _____ (maximum 30 points)								

Part 3	COMMUNICATION ABILITY – GENERAL TECHNIQUES	Did Not Complete	Poor	Below Average	Average	Good	Excellent	N/A
17	Presents facts and concepts in a logical order.	0	1	2	3	4	5	X
18	Provides accurate information.	0	1	2	3	4	5	X
19	Uses language the patient is likely to understand.	0	1	2	3	4	5	X
20	Displays effective nonverbal behaviors (eye contact, body language, etc.)	0	1	2	3	4	5	X
21	Identifies and appropriately addresses any real or anticipated concerns or problems of importance.	0	1	2	3	4	5	X
22	Uses understanding or empathetic responses.	0	1	2	3	4	5	X
23	Maintains control and direction of the counseling session.	0	1	2	3	4	5	X
PART 3: TOTAL SCORE FOR COMMUNICATION ABILITY – GENERAL TECHNIQUES = _____ (maximum 35 points)								

24	Overall Evaluation of participant.	0	1	2	3	4	5	X
TOTAL SCORE FOR OVERALL EVALUATION _____ x 3 = _____ (maximum 15 points)								